

DEPARTMENT OF PUBLIC SAFETY

Montgomery County E.O.C. • 50 Eagleville Road Norristown, Pa 19403 610-631-6500 FAX: 610-631-6536 WWW.MONTGOMERYCOUNTYPA.GOV/DPS

> BRIAN R. MCKOWN INTERIM DIRECTOR

Contact: Todd Stieritz | Deputy Director - Public Affairs | Todd.Stieritz@montgomerycountypa.gov

For Immediate Release

Department of Public Safety Seeking Public Input on the EMS System in Montgomery County

Anonymous electronic survey to remain open for the next three weeks

Eagleville, PA (June 17, 2024) – The Montgomery County Department of Public Safety is asking for the public's assistance in shaping the future of the County's Emergency Medical Services (EMS) system by completing a brief survey. The anonymous feedback submitted via the link below will be utilized by the County and its contractor as a vital source of information when crafting an EMS Strategic Plan over the next several months.

Survey: https://www.surveymonkey.com/r/MontCo_EMS_Public_Imput

Residents are encouraged to be candid and forthcoming when completing the survey. At no point is a name or contact information requested, and responses will not be linked to an IP address or mobile device in any way. The survey will remain open for approximately three weeks.

"Our citizens are essential stakeholders in our study of the EMS system in Montgomery County," said **Brian R. McKown, Interim Director of the Department of Public Safety.** "Whether or not you've ever had to call 9-1-1 to request an ambulance, we need your feedback to help ensure a sustainable Emergency Medical Services system for the future."

Primary ambulance coverage for Montgomery County is provided by a network of 19 independent state-licensed EMS agencies: 16 non-profit organizations, two municipal government departments, and one hospital. These agencies are supported by numerous mutual aid ambulance services, aeromedical providers, fire and police departments, and the Department of Public Safety. In 2023, there were 88,225 EMS incidents in Montgomery County, an average of more than 240 calls for service per day.

"Every six minutes, an ambulance staffed by dedicated EMS personnel is dispatched to an emergency somewhere in Montgomery County," said **David P. Brown, Deputy Director – Emergency Medical Services for the Department of Public Safety.** "We have a duty to ensure that our EMS agencies have the support, funding, resources, and infrastructure they need in order continue their excellent track record of service to our County."

To learn more about the study and strategic plan project, visit <u>https://www.montgomerycountypa.gov/4478/2023-EMS-Strategic-Plan</u>.