



Hurricane IDA Resource Center

Montgomery County will operate a Multi-Agency Resource Center (MARC) for residents affected by Hurricane Ida. The MARC will be open on Wednesday, September 8 from 12 noon to 7 p.m. and on Thursday, September 9 from 9 a.m. to 5 p.m. Montgomery County residents with any unmet needs incurred as a result of the storm are encouraged to visit the MARC during these times.

The MARC will be located at [2 W. Lafayette Street, Norristown, PA 19401](#), the headquarters of the Montgomery County Intermediate Unit. Parking will be available on site. The MARC is also within walking distance of SEPTA's Norristown Transportation Center, providing access to numerous bus routes and the Norristown High Speed Line. Regional Rail service on the Manayunk/Norristown Line between Spring Mill and Norristown remains suspended due to storm damage.

Spanish translators and American Sign Language interpreters will be available to assist residents in accessing various services. Masks are required for anyone entering the building, regardless of vaccination status.

Storm updates will continue to be posted on the County website at www.montcopa.org/ida. Residents are encouraged to check this page for updates as the recovery operations continue. Residents can also opt-in to receive text updates by texting Montcolda to 888-777.



**Montgomery County
Hurricane Ida Updates**

**Text Montcolda to
888-777**

www.montcopa.org/ida



Do you have Property Damage

What to do if your property (residence or business) was damaged:

1. Fill out this form: <https://veoci.com/veoci/p/links/MontcoDamageAssessmentForm> (only one submission per household)
 - This is for MONTGOMERY COUNTY residents ONLY.
2. Report the damage to your [township or borough](#).
3. If you need assistance, call the Hurricane Ida Crisis Cleanup Hotline at **(844) 965-1386**.
 - Assistance provided
 - Cutting fallen trees
 - Removing affected drywall, flooring, and appliances
 - Tarping roofs
 - Mitigating mold
 - These services are performed by volunteers and will be provided at no cost to the resident.
 - Service is not guaranteed, however, as resources are limited.

IMPORTANT: If you have homeowners, renters, or commercial insurance, be sure to contact your insurance agent to receive instructions on how to file a claim.